

Privacy Policy

Last Updated: January 2026

Overview

Kimberly Boatner, LCSW, CADC, LLC is committed to protecting your privacy and safeguarding any personal information you choose to share. This Privacy Policy describes how information is collected, used, and protected when you visit genevatherapy.com, in compliance with applicable **Illinois state laws** and **United States federal regulations**.

This website is intended to provide general information about mental health services and to allow prospective clients to initiate contact regarding services.

Information We Collect

We collect **limited personal information** only when you voluntarily submit it through our website contact form.

The contact form may request:

- Name
- Email address
- Phone number
- An optional message describing the nature of your inquiry or service needs

We do not collect information automatically, do not use client portals on this website, and do not require account creation.

Information We Do Not Collect

We do **not**:

- Track website visitors
- Use cookies for advertising or behavioral tracking
- Collect health records or clinical information through the website
- Collect biometric data
- Sell, rent, or share personal information with third parties

Kimberly Boatner LCSW, CADC, LLC

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Use of Information

Information submitted through the contact form is used **solely** to:

- Respond to inquiries about services
- Determine potential fit or next steps for care
- Communicate with you regarding your request

Submitting a contact form does **not** establish a therapist–client relationship.

Email Security and Access

All contact form submissions are delivered directly to a **HIPAA-compliant email service**. Access to submitted information is restricted exclusively to the practice owner, Kimberly Boatner, LCSW, CADC.

Reasonable administrative and technical safeguards are used to protect information; however, no electronic transmission can be guaranteed to be completely secure.

HIPAA Notice

Information submitted through this website is **not considered Protected Health Information (PHI)** under HIPAA unless and until a formal therapeutic relationship is established.

Once services begin, privacy practices are governed by a separate **HIPAA Notice of Privacy Practices**, which is provided directly to clients and available for reference at any time by downloading “New Client Registration Form”.

Disclosure of Information

We do not disclose personal information except:

- When required by law
- To comply with a valid legal process

Children’s Privacy

This website is not intended for children under the age of 13. We do not knowingly collect information from children. Any such information received unintentionally will be promptly deleted.

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External Links

This website may include links to third-party resources. We are not responsible for the content or privacy practices of external websites.

Updates to This Policy

This Privacy Policy may be updated periodically. Revisions will be posted on this page with an updated effective date.

Emergency Disclaimer

This website and its contact form are not intended for emergency situations. If you are experiencing a mental health emergency, please call 911 or your local emergency services.

Contact Information

If you have questions regarding this Privacy Policy, please contact:

Kimberly Boatner, LCSW, CADC

Practice Owner & Clinical Director

Email: Kimberly.boatner@genevatherapy.com

Phone: 630-488-6113

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